

# AST Commercial & Residential CCTV Maintenance Packages



**Alarm Security Technicians**  
24 Hour Security Monitoring  
**308-575-0172**

- Custom Security Systems
- HD Cameras • DVR's
- HD Remote Camera Viewing
- Affiliated Monitoring Services

We offer extensive CCTV maintenance service contracts, our qualified and expert technicians are on hand to carry out efficient and thorough CCTV scheduled maintenance and servicing on an annual or more frequent basis if required.

The AST Services provide for its CCTV maintenance and Service Contract customers a 24 hours a day, 365 days of the year, emergency CCTV repairs with parts and labor covered in the event of system component failure.

## WHY DO I NEED A SERVICE CONTRACT?

### Peace of Mind

You depend on your camera system to provide safe and secure premises for your staff and visitors. So it makes sense that your camera system is kept in optimum condition, with 24 hours a day emergency services available that you can always count on when it is needed.

### Save Money

Regular servicing will also ensure the maximum component life and result in lower system downtime. You will also save money by avoiding non-contracted hourly rates.

### Fast response

Our technicians are local to you.

### Effective response

Minimum disruption and hassle with a wide range of spares on board

### Highly-trained experienced technicians

with an average length of service of over 10 years





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4 Camera Systems	8 Camera Systems	16 Camera Systems	32 Camera Systems
400 Annually or 35 a month	800 Annually or 70 a month	1600 Annually or 140 a month	3200 Annually or 280 a month

The AST CCTV Maintenance Packages includes:

- **Equipment Replacement Protection with no additional labor charges.**
- Unlimited Phone Support
- Check history of CCTV system since last maintenance service
- Visual inspection of all major CCTV components including cabling & connections where accessible for signs of deterioration or damage
- Check all CCTV control equipment (monitors, DVR, Multiplexer etc.)
- Check and clean cameras, lenses and housings as necessary.
- Check lenses for correct field of view and adjust as necessary
- Check pictures for correct field of view and adjust as necessary.
- Check and test remote access to DVR.
- Check recording and playback quality
- Check the satisfactory transmission of images to remote center (where applicable)
- Repair minor faults where necessary
- Retrain the users on the use of the CCTV system (if required)
- Log all test results
- Return the CCTV system to operational status.
- Check and test remote signaling equipment (where fitted)
- Check recording and playback quality
- Check the satisfactory transmission of images to remote center (where applicable)
- Replacement of faulty connectors
- Check settings and names of the cameras
- Checking of all mechanical fixings, brackets, towers and PTZ functions where appropriate
- Report on any temporary obscuring of camera images e.g. growing trees and bushes
- Clean all video display monitors with anti-static solution
- Provide a report on the condition of the system if so required
- Provide any necessary basic instruction and training
- Advise on latest technology and upgrade features